



# Hot air balloon flight booking form

## Saint-Emilion 20<sup>th</sup> anniversary special flight

Period of Availability or preferred dates: .....

Booking must be completed at the latest 14 days before the flight

### Your flight

**“20<sup>th</sup> anniversary special flight »:** Flight over the vineyards of Saint-Emilion, with an official guide of Saint-Emilion Tourism Office on board, who will explain in English or French everything about the village, and the landscape and chateaux. A chateau owner serves you wine during the flight, and a picnic is served after landing, with “Grand Cru Classé” wine and local food. The crew picks you up at your place of residence (if less than 20 km around Saint-Emilion).

**Maximum 2 passengers (or 3 passengers without wine served on board)**

**Rate all included: 1500,00€**

	Passenger 1	Passenger 2	Passenger 3	Passenger 4
Name				
Age				
Weight in kg				
Adress				
e-mail				
Mobile phone				
Disabled person				

Total cost (passengers + supplements) = 1500,00 €

Please send this form to [contact@lafermeduciel.eu](mailto:contact@lafermeduciel.eu), or by post at the adress below, with the payment. Payment can be made by bank transfer, Visa or Amex card (in this case please call us), French check in Euros, or Paypal to <https://www.paypal.me/fermeduciel>

**Bank details for transfer : IBAN: FR76 1090 7003 9960 1212 2028 866- BIC : CCBPFRPPBDX**

La Ferme du ciel : adress : 1, Buisson, 33620 LARUSCADE France. Telephone : +33(0)5.57.33.52.60

[www.lafermeduciel.eu](http://www.lafermeduciel.eu) - [contact@lafermeduciel.eu](mailto:contact@lafermeduciel.eu)

SIRET : 803 985 993 00010



## Information about hot air balloon flights

- Flight are operated by “La Ferme du Ciel”, registered company with an Air Operator Certificate.
- Our hot air balloon can take 4 passengers. If you are less than 4 people and wish that no passenger outside your group shares the flight, then you need to pay the “exclusivity” rate. If you are more than 4, please ask for our “groups” form.
- Children are not admitted on board until 10 (or if they are at least 1m30 tall), they must be accompanied until 15. Minors flying alone must have a written authorization from a parental authority. Animals won’t be admitted on board.
- People with heart condition, epilepsy, cannot fly for their own safety, as well as pregnant women.
- Clothing: Arms and legs must be covered, please avoid synthetic fibers clothes. Wear hiking or comfortable covered shoes (no high heels). Cameras are welcome.
- The crew will choose the best time slot (morning or evening) to fly, and will contact you to give you precise time and place of meeting. Take off time depends on sunrise/sunset. therefore passengers late more than 15 mn will lose their ticket.
- In case of an act of God/major event, La Ferme du Ciel won’t be responsible for flight cancellation. Act of God/major event is any unpredictable and irresistible event defined in article 1148 of French Civil Code, for example: strikes, disruption of communication or transport services, natural disaster, death, etc...
- Payment can be made by paypal, Visa or Amex card (in case of card, please call us) bank transfer or French check. All details page 1.
- Tickets will be issued and sent to the clients upon receipt of the payment. Tickets are valid 1 year. Passengers are requested to communicate their preferred date(s) for flying at the latest 3 months before the end of validity period. Beyond, La Ferme du Ciel cannot guarantee to find a suitable date.
- Cancellation policy:
- Clients are requested to submit, at least two slots for the flight: for example, one morning and the following evening, or one evening and the following morning, or any other date.
- If, due to meteorological conditions, the flight cannot be done at any of those dates, the Company will propose alternative dates to the client. Tickets will be refunded within one month if the clients cannot stay in Nouvelle Aquitaine further on.
- La Ferme du Ciel may also propose alternative activities to the client, with no obligation to accept them.
- If, however, the client proposes only one date, the flight cannot take place due to meteorological conditions, and the client does not accept alternative activities, La Ferme du Ciel will keep an amount of 15% of the price as administrative and logistics fees.
- In case of cancellation by the client, with no possibility to re-schedule:
  - Until 30 days prior to scheduled flight date: 85% refund.
  - Between 29 and 15 days prior to scheduled flight date: 50% refund
  - Between 14 and 3 days prior to scheduled flight date: 30% refund
  - Less than 3 days prior to scheduled flight date: no refund
- Payments won’t be refunded if passengers do not check in on time, are not dressed accordingly or gave wrong information about their physical condition.

**I, the undersigned:**

.....

**Have read and made read to passenger I am buying the tickets for, every information contained in this document.**

**Date :..... Signature.....**

La Ferme du ciel : adress : 1, Buisson, 33620 LARUSCADE France. Telephone : +33(0)5.57.33.52.60

[www.lafermeduciel.eu](http://www.lafermeduciel.eu) - [contact@lafermeduciel.eu](mailto:contact@lafermeduciel.eu)

SIRET : 803 985 993 00010



La Ferme du ciel : adress : 1, Buisson, 33620 LARUSCADE France. Telephone : +33(0)5.57.33.52.60  
[www.lafermeduciel.eu](http://www.lafermeduciel.eu) - [contact@lafermeduciel.eu](mailto:contact@lafermeduciel.eu)  
SIRET : 803 985 993 00010